



## Timely Warning April 2019 to Present

From: **USFCA Alert** [usfca@getrave.com](mailto:usfca@getrave.com)  
To: undisclosed-recipients  
Date: February 5, 2021  
Subject: USF Dons Alert

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Dear Members of the USF Community,

Yesterday, February 4th 2021, at approximately 4:45pm (PST) while walking outside, a resident of Kittridge Terrace was physically attacked and robbed by two suspects. The victim did not sustain serious injury. The San Francisco Police Department is handling the investigation and USF Public Safety has increased patrols in the area. Be aware of your surroundings and, if possible, do not expose cell phones or anything else valuable.

Events such as this remind us to immediately report suspicious activity or odd behavior you might observe to USF Public Safety Dispatch at (415) 422-2911. Please visit the Public Safety website to access crime prevention and personal safety tips.

If you are uncomfortable walking on campus or in the immediate vicinity, call the USF Department of Public Safety for a Safety Escort at (415) 422-4201, currently operating 24/7 for essential community members.

Thank you,  
USF Department of Public Safety



## Timely Warning April 2019 to Present

From: **USFCA Alert** [usfca@getrave.com](mailto:usfca@getrave.com)  
To: undisclosed-recipients  
Date: November 27, 2020  
Subject: Dons Alert Update

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Dear Members of the USF Community,

Tonight at approximately 9pm there was an attempted entry of a first floor dorm room on campus through an open window. The occupant screamed and the suspect fled. There were no injuries and there is no description of the suspect. A subsequent search of the area did not locate any suspect.

USF officers are conducting extra patrols in the area. It is recommended that those on the lower levels keep their windows secured.

Please report any suspicious activity immediately to the USF Department of Public Safety at (415) 422-4201. For emergencies, call (415) 422-2911. For crime prevention tips, please visit our Public Safety website (<https://www.usfca.edu/public-safety>).

We will provide updates if other information becomes available.

Thank you,

Department of Public Safety



## Timely Warning April 2019 to Present

From: **USF Alerts** <[dispatcher@usfca.edu](mailto:dispatcher@usfca.edu)>  
To: undisclosed-recipients  
Date: July 25, 2020  
Subject: Public Safety Bulletin

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On Friday July 24th in the early evening hours, individuals entered the School of Education without authority and removed a number of bags of equipment. DPS is currently working with SOE to determine the items lost. DPS is also working with SFPD in order to identify the individuals responsible and to recover the property. DPS will also increase passing calls to the School of Education.

If you are on campus please be vigilant of suspicious behavior such as individuals looking into car or building windows or attempting to enter buildings or offices without a card or key.

Please stay healthy and safe and use the DPS link for crime prevention tips.

Please report any suspicious activity immediately to the USF Department of Public Safety at (415) 422-4201. For emergencies, call (415) 422-2911. For crime prevention tips, please visit our [Public Safety website](#).



## Timely Warning April 2019 to Present

From: **USF Alerts** <[dispatcher@usfca.edu](mailto:dispatcher@usfca.edu)>  
To: undisclosed-recipients  
Date: February 26, 2020  
Subject: Public Safety Bulletin

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This morning, the Department of Public Safety received a report of a swastika and hate speech messages written on the retaining wall facing Fulton Street near Kalmanovitz Hall. Thank you to the community members who brought this information to our attention. Evidence was collected and preserved, and the offending message has been removed. Based on initial results of the ongoing investigation into this incident, it appears that an individual who is not affiliated with the university is responsible for this vandalism. USF does not tolerate hateful behavior of any kind and is working to provide support and space for those members of our community who may be affected by this incident.

If you have any information regarding the incident, please call Public Safety at (415) 422-4201.

In the near future, the USF administration will be in communication on next steps, locations of processing space, and other pertinent information as it becomes available.

Daniel L. Lawson, Ed. D.  
Senior Director  
Department of Public Safety



## Timely Warning April 2019 to Present

From: **USF Alerts** <[dispatcher@usfca.edu](mailto:dispatcher@usfca.edu)>  
To: undisclosed-recipients  
Date: February 18, 2020  
Subject: Unauthorized entry

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Hello,

Just after 2:45 this afternoon, Public Safety received a call reporting an unauthorized subject made entry into Gillson Residence Hall. The subject stated he was looking for a friend. Officers immediately investigated and found the subject had already left campus, but did find that the subject had also attempted to make entry at two other residence halls. Further investigation found no one was harmed, nothing was stolen and no property was damaged.

Please remember to keep your personal area and belongings safe by keeping your doors closed, even if you are just heading down the hall to the restroom.

If someone piggybacks into the residence hall behind you, please ask them to check in at the front desk. And, as always, if you don't feel comfortable making contact or are not sure what to do, call Public Safety and ask for an assistance.

Thank you,

Department of Public Safety

415-422-4201 non-emergency

415-422-2911 emergency



## Timely Warning April 2019 to Present

From: **USF Alerts** <[dispatcher@usfca.edu](mailto:dispatcher@usfca.edu)>  
To: undisclosed-recipients  
Date: January 30, 2020  
Subject: Public Safety Alert: Lower Campus Steam Leak

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This is a Public Safety message regarding an issue that may impact your safety or comfort on Friday:

USF Facilities continues to troubleshoot a steam leak that affects the following buildings on the lower campus: Kalmanovitz Hall, Cowell Hall, Saint Ignatius Church, and CSI.

All buildings currently have heat. During the troubleshooting process tonight and tomorrow it may be necessary to turn off heat to those buildings to isolate the problem and ensure the repair team can work safely.

If you attend classes or work in those buildings, please plan accordingly and dress in layers so you can better self-regulate your comfort as temperatures inside the affected buildings may fluctuate during troubleshooting and repairs.

### **Safety**

There are several locations where steam is currently venting - at the east side of Gleeson Plaza, in two locations adjacent to the west side of Kalmanovitz Hall, and on the main walkway in front of McLaren. These areas have been blocked off with barricades to prevent anyone from accidentally getting too close to the vent. The manhole covers and other surfaces immediately surrounding the vent will be hot and uncomfortable to touch.

The steam itself is not hazardous to inhale if you happen to be downwind.

Facilities hopes to have the problem resolved tomorrow. Should the issue not be fixed by Friday afternoon, Facilities will provide an update.



## Timely Warning April 2019 to Present

From: **USF Alerts** <[dispatcher@usfca.edu](mailto:dispatcher@usfca.edu)>  
To: undisclosed-recipients  
Date: January 23, 2020  
Subject: Dons Alert: Utilities Outage - All Clear

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The power has been restored to all buildings on campus. If you are still experiencing power-related issues please call Public Safety at 415-422-4201.



## Timely Warning April 2019 to Present

From: **USF Alerts** <[dispatcher@usfca.edu](mailto:dispatcher@usfca.edu)>  
To: undisclosed-recipients  
Date: January 23, 2020  
Subject: Dons Alert: Utilities Outage Update

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This is an update to the power outage situation.

DPS Public Safety Dispatch emergency line (x2911) has been restored.

Generator power is on in Loyola Village, Lone Mountain North, and School of Education. The projected time for full restoration of power to the area by PG&E is 4:45pm.

Updates to follow.





## Timely Warning April 2019 to Present

From: **USF Alerts** <[dispatcher@usfca.edu](mailto:dispatcher@usfca.edu)>

To: undisclosed-recipients

Date: January 23, 2020

Subject: Dons Alert: Power Outage - Lone Mountain, Loyola Village, School of Education

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There is a power outage in Lone Mountain, Loyola Village, and School of Education due to a PG&E issue. At this time we do not know how long it will take for stable service to be restored. The Department of Public Safety's Dispatch emergency number (x2911) is out. For Emergencies, call 911. For non-emergency communication with DPS Dispatch, call or text (415) 604-7339.

Updates will follow.



## Timely Warning April 2019 to Present

From: **USF Alerts** <[dispatcher@usfca.edu](mailto:dispatcher@usfca.edu)>  
To: undisclosed-recipients  
Date: January 12, 2020  
Subject: Fire incident resolved

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Hello,

We are happy to report the fire incident that occurred at the Koret Health and Recreation Center earlier today has been resolved. Our engineers worked with representatives from the solar panel provider who were able to isolate the cause of the problem and have since disengaged the system.

Our engineers and contractors will continue to thoroughly examine the panels to ensure this does not occur again, but this work will not require the gym to be closed. Doors will open tomorrow at 8:00 AM.

Thank you for your patience!

USF Department of Public Safety



## Timely Warning April 2019 to Present

From: **USF Alerts** <[dispatcher@usfca.edu](mailto:dispatcher@usfca.edu)>  
To: undisclosed-recipients  
Date: January 12, 2020  
Subject: Fire incident at Koret

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Hello,

We would like to inform you of a fire incident that occurred at the Koret Health and Recreation Center this afternoon. A small fire began in one of the solar panels located on the roof of the facility. San Francisco Fire Department responded immediately and occupants of the gym were evacuated to Stanyan Street. There were no injuries.

At this time, our engineers are working with SFFD and others to resolve the issue. The gym will remain closed for the rest of the day. We will send out another update as soon as we have more information.

Thank you,

USF Department of Public Safety



## Timely Warning April 2019 to Present

From: Daniel L. Lawson <[lawson@usfca.edu](mailto:lawson@usfca.edu)>  
To: undisclosed-recipients  
Date: November 26, 2019  
Subject: [USF Required] Additional updated on Nov. 24 campus incident

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Dear USF Community,

I write with an update on student Isaac Berg, who recently posted threats against other students and exhibited concerning behavior. As you are aware, an investigation involving USF Public Safety officers and the San Francisco Police Department resulted in Berg being taken into custody Sunday, Nov. 24. He was subsequently charged in connection with those threats.

At approximately 10 p.m. last night, Nov. 25, we learned that he was released on bail. We had no reason to believe he had intentions of returning to campus and we were working with his family member here in San Francisco to ensure he would not come to campus. As a precaution, we posted an officer near Hayes-Healy and Gillson halls, notified appropriate staff, and had additional SFPD presence around campus.

Today, we were notified our student was re-arrested for a carjacking almost immediately after his release. We will continue to monitor his status, working closely with the San Francisco Sheriff's Department, and will be contacted if there is any change in his custody status. If his custody status changes, we will:

- Alert the community with a bulletin and photograph
- Continue collaborating with SFPD and increase patrol of areas surrounding campus
- Increase presence of Public Safety on campus
- Coordinate with SHaRE staff to ensure better flow of information to residents and student staff

Our community's safety is our priority. If at any time you have additional information, please call Public Safety on the emergency line: [\(415\) 422-2911](tel:4154222911) or [x2911](tel:4154222911) from any campus phone. Should you not feel safe walking in the campus area, please utilize our shuttle and safety escort service by contacting our dispatch office at the non-emergency line: [\(415\) 422-4201](tel:4154224201).

In addition, the university has created [a new myUSF page](#) to provide our community with information and resources regarding this incident.

Thank you,

Daniel L. Lawson  
Senior Director of Public Safety



## Timely Warning April 2019 to Present

From: **Julie Orio** <[donotreply@usfca.edu](mailto:donotreply@usfca.edu)>  
To: undisclosed-recipients  
Date: November 25, 2019  
Subject: [USF Required] Update on campus incident

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Dear USF Community,

I understand that our community is rightfully distressed and concerned in the wake of Sunday's incident involving a student, university-issued alerts, and accompanying social media reports and posts. There is a great deal of information circulating at this time, and we want to be sure you have the most accurate and up-to-date information.

Several students received messages over social media from one of our students who was taken into custody last night by the San Francisco Police Department and arrested. He will not be returning to campus, pending the university's disciplinary review.

I want to emphasize that — contrary to social media posts and rumors — at no time on Sunday was this an active shooter situation. The campus was never officially on lockdown.

While we are continuing to investigate and develop a detailed timeline, I want you to have a sense of how events unfolded and how the community was alerted on Sunday evening:

At 3:36 p.m. on Sunday, Nov. 24, a student notified Public Safety (PS) about receiving threatening messages on social media. PS began its investigation and an hour later learned of a second threatening message to another student. PS worked with the students and contacted the San Francisco Police Department (SFPD). PS and SFPD worked collaboratively to assess the situation and determined there was not a threat to the general campus community. During this time, many community members became aware of the posts on social media. At approximately 7:30 p.m. the student was located as he was returning to campus with a family member. He was immediately detained and arrested.

The safety and wellbeing of our community is USF's highest priority. We are particularly concerned about a video currently circulating in which the student uses reprehensible language, including the n-word. We acknowledge the harmful impact that this rhetoric and racist words have on our community, particularly black-identified community members and persons of color.

We thank our students who came forward to express concerns about this individual's behavior, messages, and social media posts, as well as students and community members who supported and continue to support one another through this situation.

We are continuing to work with our established protocols and procedures, including our Community Policing Standards and our Bias Education and Response Team. We have an ongoing commitment to continue to review our processes and procedures as we learn from this incident.

**University staff will be available today from 2–3:30 p.m. in McLaren 250 for community members that are available and would like to come together.** Members from Cultural Centers, Dean of Students, Diversity Engagement and Community Outreach, Public Safety, Student Housing and Residential Education, and University Ministry as well as others will be present.

Students can access the [Counseling and Psychological Services Center \(CAPS\)](#), located in Gillson Hall. CAPS' after-hours line provides free support and consultation 24/7 at [\(855\) 531-0761](#).

[University Ministry](#) support services are available to all community members. They can be reached at [\(415\) 422-4463](#).

Faculty and staff members can contact [CONCERN](#), the university's employee assistance program, at [\(800\) 344-4222](#).

For additional support resources, please visit the [USF Counseling and Psychological Services](#) website.

I will continue to keep you updated.

Julie Orio

Vice Provost, Student Life



## Timely Warning April 2019 to Present

From: **USF Alerts** <[dispatcher@usfca.edu](mailto:dispatcher@usfca.edu)>  
To: undisclosed-recipients  
Date: November 24, 2019  
Subject: Follow Up Message to Community

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Dear USF Community,

This is an update to let our community know that there is no threat on campus. We thank our students who came forward to express concerns about a fellow student's messages and posts on social media. Public Safety collaborated with SFPD and our student was taken into custody. At no time was there an active shooter on campus.

We will continue to work with all involved and understand that this is a very difficult situation for our community.

Clinicians will be available tomorrow Monday November 25th at 11am, for a drop in group. Location will be sent out in the morning.

You can contact ProtoCall, our after hours mental health support and consultation line, if you would like to discuss how you are feeling with a professional therapist tonight. You can speak live to an on-call counselor by calling (415) 422-6352 and pressing Option #2.

Thank you,

Public Safety



## Timely Warning April 2019 to Present

From: **Public Safety** <[parking@usfca.edu](mailto:parking@usfca.edu)>  
To: undisclosed-recipients  
Date: September 6, 2019  
Subject: Follow Up Message to Community

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Dear Members of the USF Community,

At approximately 5 a.m. on Friday, Sept. 6, an unknown individual was the victim of a robbery in front of Memorial Gym on Golden Gate Avenue. Two suspects were involved. One suspect struck the victim and grabbed the victim's duffle bag. After dropping the bag, the suspects fled. The victim told a third-party witness that they were going to the airport and they were not injured.

USF Public Safety is working with the San Francisco Police Department in investigating this incident.

If anyone in the USF community has information about this incident, please contact Public Safety directly at [\(415\) 422-4201](tel:4154224201).

USF officers are conducting extra patrols in this area, especially at locations where ride share pick ups and drop offs occur.

We remind you that the USF safety shuttle service is available to members of the community. Information on the safety [shuttle services](#) as well as [crime prevention and safety tips](#) are available on the [Public Safety website](#).